

# Sabria Waqo protesesi 2019

31/08/2019

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29/8/2019

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## TAKING SABRIA WAQO BACK TO CURE INTERNATIONAL HOSPITAL KIJABE TO FIT GLOVE ON HER HAND PROSTHESIS

The visit to cure international hospital was prompted by Sabria Waqo's hand prosthesis which was not complete at the palm which doubted the quality provided by the hospital. A complaint was raised through Mr. Andrea Bollini who helped us reach out to the management of cure hospital. Our dissatisfaction was raised to them on the long delayance, questionable quality, and colour of the palm which was white unlike the dark colour skin of Sabria Waqo.

After several emails to and from the hospital management, it was agreed that what was lacking from the prosthesis was the glove only. The management apologized on the long time delay to deliver the prosthesis and the missing glove. They blamed on the supplier and therefore took upon themselves to fast track the delivery of the glove and to explain any other issues arising and to cater for the cost of transport and accommodation for Sabria and her guardian and Mr Gufu from the program. This arrangement was fully agreed by all

On 19<sup>th</sup> and 20<sup>th</sup> of August we received phone communication from the hospital that the glove has at last arrived and we proceeded to fix a travel date to cure hospital. It was agreed that 28<sup>th</sup> of August we meet at the cure hospital workshop.

Mr. Gufu, Sabria and her father started to travel from Sololo to Nairobi on 27<sup>th</sup> and reached the hospital the following day as agreed. We were received by Mr. Seith and the process of fitting the glove on the prosthesis started and by late afternoon the glove was fixed on the cosmetic prosthesis of Sabria right hand.

As the management promised the transport to and from Sololo was refunded, accommodation in Nairobi with meals were refunded too using receipts

According to the hospital team the cosmetic type of prosthesis was the recommended type for Sabria. Other type of hand prosthesis could not be recommended because Sabria is young and do not have adequate body muscles to pull and move the body powered, she may need this type when she reach around 18 years.

Secondly now she is young and growing fast hence changing prosthesis more often is not recommended due to cost and frequency of maintenance which is calculated at 60% of initial cost.

In conclusion I understood the cosmetic prosthesis for Sabria was the correct one and the glove was fitted, our fears and doubt were now cleared. The other types of prosthesis are very expensive and Sabria has not grown of age to be able to use the body powered prosthesis or electronic powered prosthesis.

Going forward i hope we can still seek service from cure international hospital service based on my last experience and interaction with the workshop staff of cure international hospital.

I hope our donor can also feel satisfied that the glove was fitted and that the cosmetic prosthesis was the right one for Sabria Waqo.

Thank you

Gufu Guyo

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